



FOR IMMEDIATE RELEASE

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PUBLIC NOTICE

TCI FSC UPDATE: SCOTIABANK (TURKS & CAICOS) LIMITED TRANSACTION REMEDIATION

PROVIDENCIALES, Turks and Caicos Islands; Thursday, 30th April, 2026 - The TCI Financial Services Commission is closely monitoring **Scotiabank (Turks & Caicos) Limited's** remediation of previously delayed transactions. We note the Bank's ongoing efforts to post outstanding transactions and to communicate directly with affected customers through personalised account-specific correspondence. The FSC welcomes the Bank's commitment to prioritise servicing impacted clients and to provide dedicated support for individual circumstances.

The FSC expects the Bank to continue addressing customer concerns with urgency and to expedite resolution of incoming claims related to the delayed transactions. Customers who require assistance should contact **Scotiabank's Client Experience Centre** at **649-941-7774**.

Customers who continue to experience difficulty or who remain dissatisfied with the Bank's response may submit a complaint to the Turks and Caicos Islands Financial Services Commission. The FSC will continue to monitor the situation and the Bank's remediation efforts closely and will provide further updates as appropriate.

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About the FSC

The FSC serves as the integrated regulator for all financial services businesses operating in or from the TCI, with responsibility for supervising designated non-financial businesses and professions and not-for-profit entities. Through its Commercial Registry, the Commission also administers company formation and the registration of business names, patents, and trademarks.